

# Safe Drinking Water for All

The new Pristina Water Treatment Plant is providing clean water supply for more than 500,000 residents while improving the sustainability of raw natural resources.

The Western Balkans Investment Framework (WBIF) has provided crucial support which ensures a continuous and cost-efficient clean water supply to the inhabitants of Pristina and its surrounding municipalities. The amelioration of Pristina's municipal infrastructure has mitigated chronic water shortages and enhanced quality of life for more than 500,000 inhabitants. The new water treatment plant provides safe drinking water, and, moreover, ensures better hygienic and sanitary conditions in the Pristina Region. This initiative is considered as a model throughout the region in terms of water treatment and environmental protection.

Water supply systems in Kosovo\* have – over the past two decades – **suffered from a lack of investments leading to inadequate and dilapidated infrastructure**. This difficult situation was further exacerbated in 2014 when Pristina's water reserves were fully depleted. Consequently, **medical institutions and education facilities were directly affected by the lack of clean water for hygiene and sanitation purposes**. Pristina's water supply problems will only become worse, given the rapid population growth in the city.

The demographic changes coupled with a series of structural issues adding additional **strain on the water supply services has caused high level of water losses** – estimated at over 50% – which in turn have resulted in low water pressures and daily rationing of supplies lasting between 8 to 12 hours .

**This WBIF initiative has improved conditions for the residents of Pristina**, whose quality of life have significantly improved. The **new infrastructure has also brought technological advances** which enables the authorities to monitor the water levels of the lakes Badovac and Batlava, therefore **ensuring the sustainability of the region's water resources**.



**Rabije Mulolli,**  
Nurse

'We have faced extreme water reductions, so that the hygiene in family medical centres has been at a very low level. Following the completion of this project, there are no rationing of water. We have access to water 24/7.'



**Shpresa Sylejmani,**  
Dentistry Nurse

'With the growth of the city, harsh water reductions started. However, due to the newly built infrastructure, our clinic has uninterrupted water supply day and night, therefore improving the hygienic conditions for our patients.'



**Hamdi Ramadani,**  
Director of Clinic for Infectious Diseases

'Having a steady water supply has significantly improved the situation in terms of hygiene and sanitation.'



**Ilir Avdullahu,**  
Chief Executive Officer,  
Water Treatment Plant Shkabaj

'Today we have a plant which can be considered a model throughout the region in terms of treatment of drinking water.'

Project beneficiaries (c) EU.

## Project Description

The project [“Pristina Regional Water Supply Project”](#) ensures reliable water supplies to the Pristina region. **The project entailed the development of a new water source from the Gazivoda Lake.** The infrastructure provided under the WBIF enables water to be channelled from the Iber Channel to the newly built water treatment plant in Shkabaj. **The new plant consists of a laboratory, an operation room, offices, as well as workshop and social rooms acquired through the funding.**

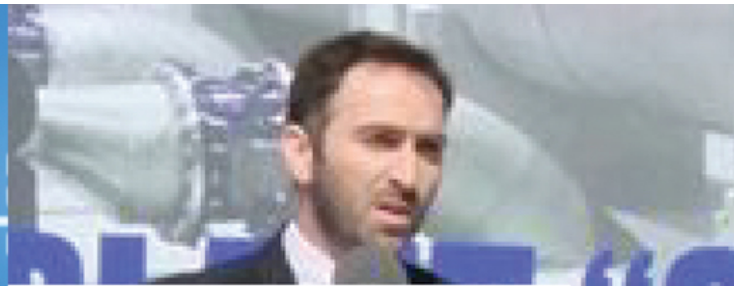
Water is drawn from the natural source, channelled through an open gravity pipeline down to a pumping station where it is pumped to the water plant to be treated, processed, and filtered before being ready for consumption as drinking water. The water plant of Shkabaj has a **capacity of 700 l/s, enough to secure a cost-efficient and continuous water supply to the municipalities of Pristina, Obilic, Fushe Kosove, Gracanica and Podjeva.**

The WBIF contributed a grant for the preparation of the feasibility study. The new water supply system has been possible due to a loan from the KfW and contribution by the Government of Kosovo. The project also received a European Union grant through the Instrument for Pre-Accession Assistance (IPA) to partially defray the construction costs.



**Libor Chlad,**  
Deputy Head of Cooperation,  
EU Office in Kosovo

'We will continue to work with the WBIF the way we have been so far and we will be looking at addressing some of the key priorities of Kosovo. We have identified these to be in particular the sector of environment.'



**Blerand Stavileci,**  
Former Minister of Economic  
Development of Kosovo

'The next phase will allow Regional Water Company Pristina to secure 24-hour drinking water service not only for the citizens of the municipality of Pristina, but also for around 40% of Kosovo's population.'



**Isa Mustafa,**  
former Prime Minister of Kosovo

'It is a pleasure for us to mitigate some of the biggest problems for our citizens, such as water, heat and energy. This will not only solve the problem in Pristina, but also in the surrounding municipalities.'



**Premtim Islami,**  
Project Coordinator KfW Office in Pristina

'This investment has enabled Pristina to be connected to a new water source meaning that, firstly, we are better prepared for draught periods, and secondly, citizens benefit from an uninterrupted water supply.'

Stakeholders of the WBIF funded project (c) EU.

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## Building the European Future Together

WBIF was jointly launched in 2009 by the **European Commission** (DG ELARG now DG NEAR), **International Financial Institutions** and **Bilateral Donors** to enhance harmonisation and cooperation in investments for the socio-economic development of the Western Balkans. Together with the **Western Balkan beneficiaries**, WBIF forms a unique partnership, defining priorities and support packages needed for strategic investments and institutional reform. WBIF contributes to the European perspective of the Western Balkans by supporting not only investment projects improving competitiveness and growth, but also by reinforcing regional cooperation and connectivity. Eligible sectors include digital infrastructure, energy, environment, social, transport, and private sector development through WBIF's dedicated initiative **EDIF** (Enterprise Development and Innovation Facility). This cooperation is only possible due to the close and coordinated interaction among the European Commission, International Financial Institutions and Bilateral Donors, together with the Western Balkan beneficiaries.

This year marks **WBIF's 10th anniversary**, and during the past decade **over €1 billion in grants** were allocated for preparation and implementation of infrastructure projects. Starting with 2015, around **€200 million in investment grants per annum**

is allocated to the Western Balkan beneficiaries for the implementation of **Connectivity Agenda**. The EU grant channelled through the WBIF since inception, will support investment projects with an estimated total investment cost of **€18 billion**. The successful implementation of the EU grant have resulted in many tangible and intangible gains, including but not limited to: significantly **reduced travel times**; **increased transport safety**; **reduced emissions**; **improved quality of life and urban environment**; **better learning conditions**; **and increased competitiveness**, etc.

Some of the concrete benefits of the infrastructure projects supported by WBIF will entail:

- Construction or rehabilitation of **800 km of roads**;
- Refurbishment or construction of approximately **1,000 km of railway lines**;
- **40 MW of new electricity generation** from renewable energy resources (sufficient to supply the energy needs of a medium sized city);
- Access to **clean drinking water for around 1 million people**;
- Refurbishment and construction of **24 healthcare and over 80 educational facilities**.

Besides physical infrastructure, these investments will reduce existing barriers making the horizon of European accession visible and obtainable.



Water Treatment Plant Shkabaj, Pristina (c) EU.

'The construction of the plant has ensured a continuous supply of quality water, whereby the possibility of contamination equals to zero.'

**Ilir Avdullahu, CEO Water Treatment Plant Pristina**

Short video on Water Treatment Plant (c) EU.

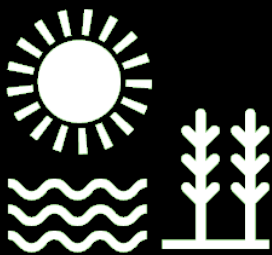
## **Key Impacts**



**24/7 RELIABLE AND SAFE  
DRINKING WATER SUPPLY**



**500,000 RESIDENTS BENEFITING  
FROM IMPROVED LIVING CONDITIONS**



**REDUCING THE WATER ABSTRACTION  
OF RAW NATURAL RESOURCES**



**IMPROVED SUSTAINABILITY  
OF POTABLE WATER AND  
SANITATION SERVICES**